

CUSTOMER SATISFACTION FORM



RESOURCES

National Alcohol and Drug Addiction Recovery Month **Customer Satisfaction Form**

We would like to know about your ***National Alcohol and Drug Addiction Recovery Month (Recovery Month)*** efforts this September and how useful you found this toolkit for planning your activities. This information will be used in the development of future outreach materials distributed by the U.S. Department of Health and Human Services, Substance Abuse and Mental Health Services Administration, Center for Substance Abuse Treatment.

Your response is voluntary, but your input is essential so that the ***Recovery Month*** materials we provide in future years will continue to meet your needs. Please complete this form and return it by mail or fax to the address provided on the next page by October 31, 2008. **We encourage you to include photographs and/or samples of supporting materials from your *Recovery Month* activities.**

Name:	
Title:	
Organization name & mailing address:	Phone & fax numbers:
Organization Web site address:	E-mail address:
Please provide a brief description of your event or major activities. (Please attach additional sheets, if necessary.)	
Did you receive media coverage? If yes, who covered your event? (Please attach a brief summary or copies of articles.)	



RESOURCES

Please tell us which kit materials listed below you used and provide suggestions for improving them.

	Used It? (Y/N)	How Useful Was It?	Comments/Suggestions
Building Community Coalitions			
Planning Partners List			
Recovery Month Resources			
Single-State Agency Directory			
Promotional Event Ideas and Publicity Tips			
Media Tips			
Media Advisory			
Press Release			
Op-Ed			
Official Proclamations			
Live-Read Radio Public Service Announcement Scripts			
Letterhead			
Logo Sheet			
Overview: Real People, Real Recovery			
Commonly Misused Substances			
A Guide to Treatment: How to Help People With Substance Use Disorders			
Join the Voices for Recovery			
Treatment Providers and the Recovery Community: People Who Change Lives			
Families: The Unsung Heroes of Recovery			
Faith-Based Organizations: How Faith Leaders Can Help People on a Path of Recovery			
Employers: How the Workforce Can Foster a Recovery Environment			
Civil Service Workers: How Local and State Government and Justice Personnel Can Make a Difference			

Please send your response to:

SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION
 Center for Substance Abuse Treatment
 Office of the Director, Consumer Affairs
 1 Choke Cherry Road, Second Floor
 Rockville, MD 20857
 Fax: 240-276-2710 (Attn: Michele Monroe)

Thank you for sharing your **Recovery Month** story with us.

NOTE: Public reporting for this collection of information is estimated to average 10 minutes per response. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: SAMHSA Reports Clearance Officer, Paperwork Reduction Project (0930-0197); Room 5-1039, 1 Choke Cherry Road, Second Floor, Rockville, MD 20857. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 0930-0197 and the expiration date is 1/31/2011.